



Hello!

With Harvest in full swing and the continued spread of the coronavirus (COVID-19), we wanted to update you on a change that we are implementing to help slow the spread of the virus. Effective immediately, all customers and visitors will be required to wear a mask while inside any of our buildings. If conducting business outside, masks will also be required if social distancing cannot be achieved. Masks are available at all our locations for use.

We understand that a customer may be unable or unwilling to wear a mask. If that is the case, please contact us to make arrangements prior to stopping at one of our locations.

The Maplehurst team will continue to provide the highest possible level of service to you, our customers. We highly encourage you to contact us through phone or email as most business transactions can be conducted in this manner.

For example:

- If a grain check is needed, please call or email and a check will be mailed the same day. Another great option is to sign up for direct deposit. Most funds are available next-day depending on your bank's policy. If your preference is to pick up the check, call when at the office and we will deliver it to you at your vehicle.
- If you need to place a grain offer, we can do that over the phone, by email, or utilizing the Maplehurst App.
- Contracts can be signed in the Maplehurst App or sent through the mail.
- If making payment, this can be done through our website by clicking the blue "Pay Online" button at the top of our web page

The health and well being of our customers, team members and the communities in which we live and work will always be our top priority. We want to thank you in advance for your cooperation with this new policy.

Stay Healthy!

Maplehurst Team